



Update

Following the latest news of the national lockdown, we are taking all necessary steps to ensure we provide our staff with a COVID secure environment in which to work, whilst at the same time, continuing to provide you with the help and support you require. We will be operating as normal a service as possible with all staff currently either working remotely or in the office.

The majority of parent orders are now being despatched in good time, we are however still short of stock in a number of areas and parents are being kept fully informed of any delays. Deliveries of stock have been leaving our factory on schedule however, as with all wholesalers and retailers that import goods, logistics have proved to be a real challenge. A shortage of containers particularly in Asia coupled with extensive congestion at UK ports and a lack of haulage capacity has led to some serious delays.

We are very conscious that our service levels have recently dipped but, dare I say, things could have been a lot different. In spite of all these difficulties, we are confident that with our own manufacturing capability and in-house embroidery and print facilities, we are in a strong position.

Our focus is now on next year and not only are we planning on holding additional stock, we're also ordering it in earlier in order to ensure its available in good time for next summer . With this in mind, please do contact us if you're aware of any planned changes to your uniform or sportswear.

We'd like to thank you and your parents for your understanding and patience over this very difficult time and we will continue to keep you informed and up to date of any changes.

Thank you again for your support.

Yours sincerely

Nick Buckland

Ant Buckland